

UNIQUE ID:

Concurrent Evaluation of the Reach, Effectiveness and Impact of the Mukhya Mantri Janani Shishhu Swasthya Abhiyan (MMJSSA-JSY) in Jharkhand: An IndiaCLEN and PFI Collaboration

**Interview Schedule
For
Civil Surgeon**

District Name:			
Name of DH & Location			
	Date	Month	Year
Commencing time	Hrs : min		
Concluding time	Hrs : min		

NAME OF THE OFFICER _____

DESIGNATION _____

Namaste, I am from.....

I am here with my colleague to learn your views on availability and utilization of health services in your area. You are an important stakeholder involved with health care and therefore we would appreciate if you could spare your valuable time to respond to some of our questions pertaining to health services particularly maternal health services. Your responses will be treated as confidential and you may choose to stop your participation at any time.

Record Responses Verbatim

1.5 Are program guidelines/ government orders for MMJSSA available at the district hospital? (Check mark as appropriate) please share a copy of the guidelines.

Yes Not Sure

No Not required

1.5.1 Have the program guidelines/ government orders for the scheme been circulated to all health facilities?

1.6 Now that more mothers are approaching the health facilities because of this scheme what other health services can be provided to them?

2. CLIENT BEHAVIOUR

Record Responses Verbatim

- 2.1 What are the reasons some women deliver at hospitals?
Probe: (socio-economic characteristics; cultural factors; role of family elders)

- 2.2 What are the reasons some women deliver at home?
Probe: (socio-economic characteristics; cultural factors; role of family elders)

3. **TRAINING**

- 3.1 What proportion of doctors and other health staff have undergone training related to maternal and child health?

Type of training	Type of Staff & Total number trained
BeMOC	
CeMOC	
Anaesthesia	
SBA	
Any other (Specify)	

4. **HUMAN RESOURCE MANAGEMENT**

Record Responses Verbatim

4.1 Who are the staff in your area responsible for implementation of this scheme and what are their roles? (probe: roles of MO, ANM, AWW, ASHA)

4.2 In your view how has the workload of staff in Health facilities in your district changed since the implementation of this scheme?

Workload of field staff (ANM, LHV and Others)	
Workload of Medical Officers	
Workload of specialists (gynecologist, anesthetist, and pediatrician)	

4.3 What staff arrangements are made to promptly attend to women in labour after working hours and at night? (Probe: on duty/ on call)?

5. **INFRASTRUCTURE**

Record Responses Verbatim

5.1 What services are provided at the district hospital for care for the mother –newborn dyad?
Check mark as appropriate –

	Availability	When last used
Parenteral antibiotics	<input type="checkbox"/>	
Parenteral oxytocin	<input type="checkbox"/>	
Paraenteral anticonvulsant	<input type="checkbox"/>	
Manual removal of placenta	<input type="checkbox"/>	
Removal of retained products	<input type="checkbox"/>	
Assisted vaginal delivery	<input type="checkbox"/>	
Blood transfusion	<input type="checkbox"/>	
Cesarean delivery	<input type="checkbox"/>	
Misoprostol	<input type="checkbox"/>	
Magnesium Sulphate	<input type="checkbox"/>	
MTP	<input type="checkbox"/>	

5.2 What changes have occurred in the facilities and services at your health facility since the implementation of the scheme?

5.3 What difficulties do you face regarding drugs and other supplies related to deliveries and care of mother – newborn dyads? How do you overcome them?

Record Responses Verbatim

5.4 How has the referral services from PHC to District Hospitals changed since the implementation of the scheme?

6. **FINANCIAL MANAGEMENT**

6.1 What is the process of developing the budget under the scheme?
Probe: persons involved; factors considered; allocation of funds

6.2 What is the process for the release of funds under the scheme, from state to district and further to the health facilities?
Probe: frequency of release; timeliness of release; adequacy of funds; reasons of delay (if

Record Responses Verbatim

any)

State to district	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
District to health facilities (CHC/PHC)	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

6.3 How is the money under the scheme disbursed to the beneficiaries in your district? Probe: (Process; Persons; forms of payment)

	प्रक्रिया; Process of disbursement	शामिल लोग Persons involved	किस रूप में भुगतान Mode of payment
प्रसवपूर्व महिला Pregnant women			
प्रसवोत्तर महिला Delivered mother			
सहिया Sahiya			

7. **RECORDS AND REPORTING**

7.1 What is the mechanism of recording and reporting system under MMJSSA?
Probe: reporting frequency; reporting formats; timeliness of reporting; accuracy of reporting;

7.2 What are the difficulties faced in keeping records and reporting under the scheme?

7.3 How is the information available from the reporting system utilized in further planning and improvement in the scheme implementation?

8. **INTERSECTORAL COORDINATION**

8.1 How many private providers are accredited for the implementation of the scheme in your area?

8.2 On an average how many deliveries are conducted in private hospitals under the scheme.

Record Responses Verbatim

8.3 What difficulties do you face in coordinating the scheme related activities with private providers?

8.4 How do ASHA, ANM and AWW coordinate the scheme related activities in the field for effective implementation of the scheme?

8.5 What difficulties do field health workers face while coordinating activities related to pregnant women? What mechanism has been put in place to streamline their activities?

Record Responses Verbatim

8.6 How are NGOs and CBOs and local leadership, involved in supporting the scheme related activities? What difficulties do you face in coordinating with them?

	Role in MMJSSA	Difficulties in coordination
NGOs and CBOs	----- ----- ----- ----- ----- ----- ----- -----	----- ----- ----- ----- ----- ----- ----- -----
Local leadership/PRI	----- ----- ----- ----- ----- ----- ----- -----	

8.7 What difficulties do you face while coordinating MMJSSA programme with officials at the state level?

8.8 Is any other department involved in the implementation of the scheme? If yes what is the mechanism of coordination?

9. **PROGRAMME MONITORING AND SUPERVISION**

Record Responses Verbatim

9.1 As a district manager how do you oversee the scheme and ensure in field supervision?

9.2 What is the mechanism of tracking the scheme beneficiaries to their homes and the process of cross checking for appropriate disbursement of funds?

10. **PROGRAM SERVICES & QUALITY OF CARE**

10.1 In your opinion what are the most common reasons for referrals of pregnant women and women in labour from the PHC's to the district hospitals?

10.2 How long do women at an average stay in the health facility in your district after delivery?
What are the reasons for early discharge if any? [discharge within 48 hours after delivery]

Record Responses Verbatim

10.3 What special efforts have been made in your district to encourage pregnant women from BPL category, and tribal community to fully utilize the scheme services?

10.4 What innovations have been introduced in your district while implementing the scheme? How useful have they been?

11. **SOCIAL MOBILIZATION**

11.1 How is the community made aware about MMJSSA scheme and related services?

11.2 In your opinion, what communication channels are most effective in motivating the communities to utilize the services under the scheme?

Record Responses Verbatim

11.3 What role do the following stakeholders play to create and sustain demand for institutional deliveries in your area?

NGOs & CBOs	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
VHSC	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Women groups/SHG	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Family members	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

12. VALUE AND SUGGESTIONS

12.1 In your opinion, to what extent have monetary incentives been responsible for pushing up institutional delivery in your area?
