

UNIQUE ID:

**Concurrent Evaluation of the Reach, Effectiveness and Impact of the
Mukhya Mantri Janani Shishhu Swasthya Abhiyan (MMJSSA-JSY)
in Jharkhand: An IndiaCLEN and PFI Collaboration**

**Interview Schedule
For
State Level Officers**

Name of office & Location			
	Date	Month	Year
Commencing time	Hrs : min		
Concluding time	Hrs : min		

NAME OF THE OFFICER _____

DESIGNATION _____

Namaste, I am from.....

.....
I am here with my colleague to learn your views on availability and utilization of health services in your area. You are an important stakeholder involved with health care and therefore we would appreciate if you could spare your valuable time to respond to some of our questions pertaining to health services particularly maternal health services. Your responses will be treated as confidential and you may choose to stop your participation at any time.

Record Responses Verbatim

1. **ROLE, INVOLVEMENT AND POLICY ISSUES**

1.1 What are your views on the status of maternal health in your state and the schemes adopted to address them?

1.2 What are the objectives of the Mukhya Mantri Janani Shishu Swasthya Abhiyan (MMJSSA)? Please outline the program activities under the scheme.

1.3 What changes in maternal health do you expect as a result of the scheme? How have your expectations been met so far?

2. **HUMAN RESOURCE MANAGEMENT**

2.1 How has the workload of health staff (Health facility & Field staff) changed since the implementation of the scheme and what arrangements have been made to manage the changed workload?

3. **INFRASTRUCTURE**

3.1 In your opinion what changes have occurred in the health facilities in your state since the implementation of the scheme?

Probe: facilities at PHC; facilities at CHC; facilities at DH

3.2 What difficulties are usually faced regarding procurement and distribution of drugs and other supplies related to care of mother – newborn dyads and how are they managed?

Record Responses Verbatim

4. **FINANCIAL MANAGEMENT**

4.1 What is the process of developing the budget of the scheme?
Probe: persons involved; factors considered; allocation of funds

4.2 What is the process for the release of funds under the scheme from central to state and state to district?
Probe: frequency of release; timeliness of release; adequacy of funds; reasons of delay if any

4.3 How is the money under this scheme disbursed to the beneficiaries in your district?
(Pregnant women, ASHAS/sahiyas,)?
Probe: Process; Persons; Steps involved; forms of payment (cash/cheque/coupon)

Record Responses Verbatim

4.6 In your view what should be done to improve disbursement of financial assistance under the scheme?

5. **RECORDS AND REPORTING**

5.1 Briefly comment on the recording and reporting system of the scheme?

Probe: (reporting frequency; reporting formats; timeliness of reporting; accuracy of reporting; difficulties in keeping records)

5.2 How is the information obtained from the reporting system used for planning and implementation

Record Responses Verbatim

6.3 What difficulties do you face while coordinating the scheme related activities with officials at central level?

6.4 Is any other department involved in the implementation of the scheme? If yes what is the coordination mechanism?

7. **PROGRAMME MONITORING AND SUPERVISION**

7.1 What is the mechanism of ensuring direct in field supervision of the scheme by district officers?

Record Responses Verbatim

8.4 What innovations have been introduced in the state while implementing the scheme?
How useful have they been?

9. **VALUE AND SUGGESTIONS**

9.1 In your opinion what benefits do women perceive by delivering in an institution?

9.2 In your opinion, to what extent monetary incentives have been responsible for pushing up institutional delivery in the state?

9.3 If financial incentives are withdrawn from the scheme what impact will it have on institutional deliveries?

Record Responses Verbatim

9.4 What has been the impact of the scheme on maternal and new born health in the state?

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

9.5 In your opinion what can be done to encourage more women to deliver at institutions/hospitals?

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

THE INCLEN TRUST