

## DISTRICT LEVEL PROVIDERS' SCHEDULE

**Note:** All questions need to be discussed with CMO / DHO / District ICDS Officer.

However, while talking to District Magistrate / Collector confine to questions marked with '▶' only.

### I. Role and Conceptualisation of Programme

- ▶1. I would like to know, for how long have you been working in this district?
  
- ▶2. Reproductive & Child Health program is being implemented in your district. Could you please let us know the **components** of this program?
  
- ▶3. What are the major **nutritional problems** in your area?
  
- ▶4. National programs of control of nutritional blindness and anaemia are being implemented. **What is being done** under these programs?

All questions are related to routine Vitamin-A / IFA  
Supplementation Program only

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5. Who are the **clients for Vitamin-A** supplementation?
6. What are the **benefits of Vitamin-A** supplementation?
7. Who are the **clients for IFA** supplementation?
8. What are the **benefits of IFA** supplementation?
9. How were you **informed** about the **current guidelines** on Vitamin-A & IFA components under RCH program?
- ▶ 10. In general, what are **your roles** in Vitamin-A / IFA supplementation programs?

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**II. Program Planning**

**Let us now talk about Program Planning**

▶11. Is there any **district plan of action** for RCH program?

0. Do not know / not sure    1. Yes    2. No

a) If no, why?

**(If No, go to Q 13)**

b) If yes, whether Vitamin-A / IFA supplementation component is also included under this program?

0. Do not know / not sure    1. Yes    2. No

▶12. What are the **steps** involved in **preparing** the District **plan** and who all are involved?

(a) Vitamin-A	
(b) IFA	

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13. Since the inception of RCH program, was there any **training** program organized in your district?

0. Do not know / not sure      1. Yes      2. No

(If No, go to Q 17)

14. Did the training program include Vitamin-A and IFA **component**?

(a) **For PHC / Block level staff**

0. Do not know / not sure      1. Yes      2. No

(b) **For Field staff (HW/AWW)**

0. Do not know / not sure      1. Yes      2. No

15. **When** was the last such training organized? For whom & who conducted?

<b>Training Programs at</b>	<b>When?</b>	<b>For whom?</b>	<b>Who conducted?</b>
<b>(a) District Level</b>			
<b>(b) Block / PHC Level</b>			

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- ▶16. What were the **contents** regarding Vitamin-A / IFA during the training program / refresher course?  
(Probe: Any resource material developed / distributed?)

17. How are field staff (Health / ICDS staff) **informed** about the **changes** in program **guidelines** from time to time?

### III Program Logistics

*Let us talk about process of procurement of Vitamin-A / IFA supplements at District Headquarters*

- ▶18. What is your **role** in **obtaining** Vitamin-A and IFA **requirements** for the district?

*All questions are related to routine Vitamin-A / IFA  
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19. How is the requirement of Vitamin-A and IFA **supplements determined** in your district?

a) Urban area

b) Rural area

20. **From where** & how are these drugs obtained?

21. **How** are Vitamin-A / IFA supplements being **supplied** to the sub-centre?  
(Probe: kit / separately)

*All questions are related to routine Vitamin-A / IFA  
Supplementation Program only*

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►22. In the last one year, was the supply of Vitamin-A / IFA **regular**?

0. Do not know / not sure    1. Yes    2. No

If No, what were the **reasons**? Could you do anything about it?

<b>Supplies</b>	<b>Reason for irregular supply</b>	<b>Action taken</b>
a) IFA for Women		
b) IFA for Children (Small tablets)		
c) Vitamin-A syrup		

**All questions are related to routine Vitamin-A / IFA  
Supplementation Program only**

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- 23. During last one year, did the **supply exceed or fall short** of your demand?  
0. Do not know / not sure    1. Yes    2. No

If yes, what were the reasons? What did you do about it?

<b>Supply</b>	<b>Reason</b>	<b>Action taken</b>
<b>a) Surplus</b>		
<b>b) Shortage</b>		

**All questions are related to routine Vitamin-A / IFA  
Supplementation Program only**

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24. In the last one year, did you receive Vitamin-A / IFA **supplements with short expiry date** (<6 months)?

a) Vitamin-A            0. Do not know/not sure            1. Yes            2. No.

b) IFA            0. Do not know/not sure            1. Yes            2. No

***Let us talk about Process of Distribution to Health Facilities***

25. Are Vitamin-A / IFA **delivered** (or handed over) to sub-centre on **demand**?

	<b>Vitamin-A</b>	<b>IFA</b>
a) Urban	0. Don't know 1. Almost always 2. Sometimes 3. Never	0. Don't know 1. Almost always 2. Sometimes 3. Never
b) Rural	0. Don't know 1. Almost always 2. Sometimes 3. Never	0. Don't know 1. Almost always 2. Sometimes 3. Never

**All questions are related to routine Vitamin-A / IFA  
Supplementation Program only**

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26. Are Vitamin-A / IFA **delivered** (or handed over) to sub-centre as and **when** **supplies** are **available**?

	Vitamin-A	IFA
a) Urban	0. Don't know 1. Almost always 2. Sometimes 3. Never	0. Don't know 1. Almost always 2. Sometimes 3. Never
b) Rural	0. Don't know 1. Almost always 2. Sometimes 3. Never	0. Don't know 1. Almost always 2. Sometimes 3. Never

27. During last one year how frequently and by what mode of transport were the supplies dispatched to urban & rural health facilities?

	Vitamin-A	IFA
a) Urban		
b) Rural		

28. If the **supply is less** / short, then on what basis it is distributed?

a) Vitamin-A

b) IFA

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Supplementation Program only**

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29. If the **supply is in excess**, then on what basis it is distributed?

a) Vitamin-A

b) IFA

30. How much was the approximate **wastage** of supplies during last one year?

31. **Who identifies** the **clients** for Vitamin-A and IFA Supplementation and how do they do it?

*All questions are related to routine Vitamin-A / IFA  
Supplementation Program only*

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32. What are the **distribution outlets** for the client for Vitamin-A / IFA supplements?

	Urban	Rural
a) Vitamin-A		
b) IFA for women		
c) IFA for children		

►33. What **problems** did you face in the distribution of drugs during last year? Give details along with **measures taken to overcome** these problems.

Program	Problems	Measures taken to overcome
a) Vitamin-A		
b) IFA		

**All questions are related to routine Vitamin-A / IFA  
Supplementation Program only**

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- 34. What **extra efforts** are made to **reach clients** in difficult areas? (e.g. slums / villages / hamlets away from main road, marginated / minority communities).

35. What are the **guidelines** for the field (health / ICDS) staff to identify and manage **clients** who require **therapeutic doses** of Vitamin-A / IFA?

Clients requiring therapeutic doses	Guidelines for identifying clients
a) Vitamin-A	
b) IFA for women	
c) IFA for children	

**All questions are related to routine Vitamin-A / IFA Supplementation Program only**

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36. What are the **guidelines** to your field staff for **referral of patients** with anemia and vitamin-A deficiency?

<b>Patients with</b>	<b>Guidelines for referral of patients</b>
a) Vitamin-A deficiency	
b) Anemia in Women	
c) Anemia in Children	

**IV. Inter-sectoral Coordination (ISC)**

37. What is the **role of ICDS** functionaries in the implementation of Vitamin-A / IFA program?

38. In your district **from where** do the **ICDS** functionaries **get** Vitamin-A / IFA **supplies**?

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39. If the supplies are through health department, then how do you **coordinate sharing of supplies** with ICDS functionaries?

▶40. Are there any **difficulties in coordinating** IFA / Vitamin-A related activities of health department with ICDS staff?  
 0. Do not know / not sure      1. Yes      2. No

If yes, what are they? Could you take any action?

	<b>Difficulties</b>	<b>Action taken</b>
<b>a) District level</b>		
<b>b) PHC/Block level</b>		
<b>c) Field level</b>		

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- ▶41. Apart from ICDS which **other non-health departments** are **involved** in this program and what are their roles?  
(Probe: NGOs / CBOs / Private sector)

Non-health departments/ NGOs/ CBOs/ Private Sector	Role(s)

**V Social mobilization**

- ▶42. In last one year, what social mobilization **activities** were under taken to **promote utilization** of Vitamin-A / IFA in your area?

43. In your opinion, what **communication channels** were effective in motivating the clients for utilization of these services?

44. What are the **messages used** for the program?

<b>Program</b>	<b>Messages</b>
<b>a) Vitamin-A</b>	
<b>b) IFA (Mothers)</b>	
<b>c) IFA (Children)</b>	

►45. Have you heard of any **Socio-cultural beliefs / rumors / customs / rituals** in the communities that influenced utilization of these program services by the community?

<b>Program</b>	<b>Socio-Cultural Beliefs / Customs / Rituals / Rumors</b>	<b>How influenced? (+ve / -ve)</b>
<b>a) Vitamin-A</b>		
<b>b) IFA</b>		

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46. In your opinion, how much **importance** is given to Vitamin-A & IFA supplementation programs by **higher authorities**?

**VI Finances**

47. Are there **funds available** with you for effective implementation of RCH?

0. Do not know / not sure      1. Yes      2. No

a) If yes, for **what major activities** were these **funds used** during last one year?  
(Probe: Social mobilization activities related to Vitamin-A / IFA)

**VII Monitoring and supervision**

48. How do you **monitor the performance** of Vitamin-A / IFA program?

49. Is there a **format** (checklist of tasks) **to monitor** / supervise these programs?

0. Do not know / not sure      1. Yes      2. No

a) If Yes, **What activities** does it include?

50. How did you **use** the **information** obtained through monitoring and supervision during last one year?

►51. What **shortcomings** have you identified in Vitamin-A / IFA supplementation programs? What actions were taken to rectify them?

Implementation (Probe)	Urban	
	Problems	Action taken
a) Supplies Procurement		
b) Manpower		
c) Transport / Distance		
d) Finance		
e) Client acceptability		
f) Coordination		
g) Others		

**All questions are related to routine Vitamin-A / IFA  
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Implementation (Probe)	Rural	
	Problems	Action taken
h) Supplies Procurement		
i) Manpower		
j) Transport / Distance		
k) Finance		
l) Client acceptability		
m) Coordination		
n) Others		

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**VIII Program Performance**

►52. In your area, roughly what **proportion** of eligible mothers and children **remain uncovered** by these two programs? What do you think were the **reasons**?

Clients	% Uncovered	Reasons
a) Mothers (IFA)		
b) Children (IFA)		
c) Children (Vitamin-A)		

53. What **steps** were taken to **improve coverage** in your area during last one year?

**IX**            **Impact**

- ▶54. In your opinion, what has been **the effect of Vitamin-A** program on **children** in your area?
- ▶55. In your opinion, what has been the **effect of IFA** program on **pregnant women / children** in your area?
- a) Pregnant Women:
- b) Children:

**X**            **Suggestions**

- ▶56. What are the roles that can be played by the following for the Vitamin-A / IFA Programs:
- a) NGOs / CBOs
- b) Panchayat / local leadership
- c) Teachers

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d) Other non health departments

e) Private health sector

►57. In your opinion, **how can** Vitamin-A and IFA supplementation **programs be improved** such that maximum number of clients gets benefited?

a) Vitamin-A:

b) IFA: